



Terms of Use of beyond SSL GmbH for SparkView ICE* (Covid-19)

beyond SSL, based in Langenzenn, Germany, hereinafter referred to as beyond SSL, provides enterprises that have registered for the offer “SparkView ICE*” (Covid-19) at www.beyondssl.com with the following software and services:

SparkView is a remote access solution, which allows for the access on Windows and Linux systems from nearly any end device with an up-to-date HTML5-capable browser. RDP, SSH, VNC and Telnet are the supported protocols.

The licensing of SparkView is based on a yearly subscription model. Within the framework of this campaign, beyond SSL provides the enterprise with an ICE* - license with a maturity date (30.09.2020) and 100 concurrent connections for free. This license is not automatically extended; it will be void at the maturity date. There is no entitlement to a free renewal or prolongation of the license. Every enterprise can only participate once during the time span of this campaign. An extended usage of SparkView beyond the free time period of this campaign is possible at any time; beyond SSL offers a chargeable licensing option in that case.

The participation in this program is also possible for current clients of beyond SSL. However, an active license cannot be extended or replaced by this offer. This offer is not automatically available worldwide. beyond SSL will decide on a case-by-case basis, if the ICE* license can be delivered to your country. Customers or clients have no redress in law to claim the ICE* license when registering with this program and mentioned redress in law is explicitly excluded herewith.

For enterprises that use SparkView within the scope of this program, beyond SSL provides free of charge e-mail support with a reaction time of 24 hours on business days, Monday to Friday from 08:00 am to 05:00 pm for the entire period of this campaign. In addition, the enterprise can be registered on the support platform of beyond SSL at <https://support.beyondssl.com> and utilize the offered services.

During the initial launch of the software, beyond SSL provides up to two hours of professional support via telephone or remote service for free. However, there is no general claim to professional support for the participating enterprise.

The enterprise agrees on the storage of the address and contact data of the company and all involved persons when accepting these terms of use. beyond SSL will not share the stored data with a third party. Furthermore, the general privacy policy of beyond SSL GmbH at <https://www.beyondssl.com/en/contact/privacy-policy/> applies.

10.03.2020

* ICE = in case of emergency